

SYNERGY Questions and Answers

1. Why did Chesapeake Public Schools have to switch to Synergy?

Chesapeake Public Schools has utilized Starbase for the past 19 years. Century sold Starbase to Pearson last year. Pearson would no longer support Starbase after August 2014 since it was based on “older” technology. CPS had to find another student information system to replace Starbase. Edupoint Synergy was the system that met more of Chesapeake’s needs.

2. What systems will be replaced by Synergy?

- Synergy Student Information System --> will replace Starbase
- Synergy TeacherVue --> will replace GradeQuick
- Synergy ParentVue/StudentVue --> will replace Edline
- Synergy Special Education --> will replace IEP Online

3. Will parents have access to their student(s) information?

Yes, parents will receive activation codes to login to the ParentVue module to see all of their students information in one place. They will see daily assignments and scores, attendance, health information, graduation status, Special Ed IEPs and more. Synergy will simplify home-to-school and district communication for parents, offering access to near real-time information.

4. Can parents add/update their own demographic information?

Yes, parents can update their phone number(s) and email addresses via the ParentVue portal, but not their home address. However, the changes have to be approved at the school level before they are changed in the system.

5. Can parents check grades on their phone or device?

Yes, there is an app for “ParentVue” where parents can see their student’s grades, attendance and homework. The ParentVue app will work on both Apple and Android devices.

6. Will parents get alerts for bad grades, attendance, etc.?

Yes, parents can choose which alerts they want to receive and even set a threshold for the percentages. (For example, only send me a grade alert if my student falls below 80%.)

7. Will the report cards change?

The report cards all had to be recreated in Synergy for grades K-12. CPS tried to recreate the same format as they currently have. The fonts or spacing may be different, but the report cards will have the same content.

8. Will students have an account to log into Synergy?

Yes, students will receive an activation code to log into to the StudentVue module to see their grades, attendance, homework assignments, schedule and messages from their teachers.

9. Will students have a way to check their grades and homework on their phones?

Yes, there is also an app for “StudentVue” so students can check their grades, attendance, and homework. The StudentVue app will work on both Apple and Android devices.