

Edline FAQs

I forgot my password:

1. Go to www.edline.net and click on the link **Forgot password?**
2. Type in your screen name in the field provided. Click **Continue**.
3. The security question you chose when you initially set up your account will appear. Type in your answer and click the **Submit** button.

Note: *If you answer correctly and click Submit, Edline will reset your password to a new temporary password which will be sent to the email address associated with your Edline account.*

I forgot my screen name:

1. Go to www.edline.net and click on the link **Forgot screen name?**
2. Click on the link that says **I forgot my screen name**.
3. Type in the email address you typed in for Edline with your initial account setup. Click the **Continue** button.

I did not enter an email address when I setup my Edline account:

- You will need to contact your child's school to have the designee add an email address to your account.

How do I change my password?

1. Go to www.edline.net and type in your screen name and password.
2. Click the **Change Password** link in the **Command Center** area, located on the left hand side of the screen.
3. In the first field, type in your current password. Type in your new password in the next two fields.

How do I obtain a free email address?

- Resources to creating an email account are www.gmail.com or www.yahoomail.com .

How often will grades be posted?

- Every Wednesday by 9 a.m.

What do I do if I need support for my Edline account?

- Contact your child's school and the designee for that school will help you with your question(s).